



Responding to the need



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“It was amazing to add fresh fruit to food parcels for those in need within our community, with the huge cost increase of groceries, fresh fruit becomes less of a priority.”

Recipient organisation of Satisfy Food Rescue (NZFN Food Hub)

Chair's report

In our fourth year of operation, the New Zealand Food Network (NZFN) received, managed and delivered 5,595 tonnes of food – the equivalent of 11,231,666 meals – and 787 tonnes of essential household items to Kiwi families in need. As a result of reduced government funding to purchase food items, the amount of food delivered in 2024 decreased by 3,891 tonnes compared to the year prior.



However, despite the challenges, we continued to forge strong relationships with new donors, onboard additional recipient agencies, and refine our operating processes.

In September 2023, the Auckland head office and distribution centre moved from its home in Highbrook, East Tamaki, to a more suitable property in Penrose. Our new warehouse includes a built-in chiller and 130% more space for storing food and other household essentials.

The extra space and layout provides a safer working environment for our staff. Both the Board and management recognise the inherent risks in warehouse and transport operations, which is why we prioritise safety in all our workplaces. We remain committed to continuously refining our work practices, improving our safety reporting, and strengthening our accident prevention measures.

We're incredibly grateful to our generous donors from across the country, whose support makes our work possible. A special thank you goes to Fonterra, Sanitarium and T&G Fresh for their continued support and regular supply of large quantities of donated food.

“Me and my husband will be able to eat instead of only eating one meal a day so our kids can eat.”

Kai Parcel Recipient, New Plymouth Foodbank (NZFN Food Hub)

This year, our team also launched some exciting food donation and awareness initiatives, which you can read more about in this report.

My fellow directors join me in thanking the team at NZFN, led by Gavin Findlay, for their hard work in another demanding year. The full team of Angela, Carolyn, Courtney, Dan, Deborah, Diana, Elisa, Fred, Geoff, Hilary, Kate, Kath, Kristen, Ken, Kevin, Jana, Jeff, Joseph, Madi, Mose, Natalie, Nicki, Patrick, Raghu, Ram, Renato, Scott, Sophie, Trevor, Vimlesh, and Washeem have had another successful and rewarding year working for some of Aotearoa New Zealand's most vulnerable people.

Finally, a sincere thanks to our hard-working board. We were delighted to have Erica Benton join us on the board with experience as a CEO, a CFO,

and senior operating executive in technology, engineering and FMCG companies. Erica joined continuing directors Deborah Manning (the founder of NZFN), Suneil Connor, Ray Te Whiu and myself on the board. It has been another demanding year, and I thank everyone for their hard work and commitment.

We look forward to 2025 and continuing our mission to source and deliver excess bulk food all around New Zealand to families and individuals in need.

David Kirk
NZFN Board Chair



Volunteer team from Fonterra - March 2024

Founder's report

Over the past 12 months, food insecurity in New Zealand has worsened significantly. More households now struggle to secure adequate food, exacerbated by rising prices and ongoing inflation.



Staple food items like rice, bananas, chicken, tomatoes, eggs, and oil have surged over 50% in price in the past year alone, a spike comparable to those seen in some of the world's poorest countries. This growing crisis is driven by several factors, including economic disruptions from the COVID-19 pandemic and the war in Ukraine, leading to supply chain issues and higher import costs. Climate change has also played a role, with events like Cyclone Gabrielle impacting local food production and prices. Additionally, a lack of competition in the supermarket sector has kept prices high.

Food insecurity has devastating impacts. Teenagers experiencing food poverty in New Zealand have an achievement gap averaging four years behind their peers and face other poor health outcomes like nutrient deficiencies, diabetes, obesity, asthma, and developmental difficulties. While food poverty affects all ages, children and pregnant women are particularly impacted, with potential life-long effects.

Despite New Zealand producing enough food to feed 40 million people, much is exported, making it more expensive for locals. This paradox highlights inefficiencies and inequities in the current food system.

"I have just recently been made redundant from work. This parcel has brought so many happy smiles and appreciation to our home." –

Kai Parcel Recipient, New Plymouth Foodbank (NZFN Food Hub)



Volunteer team from Suntory Oceania - December 2023

The New Zealand Food Network plays a crucial role in fighting food insecurity by redistributing surplus food, supporting food hubs, reducing waste, and collaborating with various partners. Our comprehensive approach addresses the immediate needs of those facing food insecurity and works towards creating a more sustainable and resilient food system in New Zealand.

I extend my heartfelt thanks to all our stakeholders, including food donors, food hubs, partner organisations, volunteers, financial supporters, government agencies, the wider community and all our hardworking staff. Together, you help us

redirect surplus food, support front-line efforts, provide essential resources and raise awareness. I look forward to continuing this vital work together to make a meaningful impact and create a brighter future for all.

Deborah Manning
Founder & Strategic Engagement Advisor

CEO's report

The remnants of COVID were still upon us as we entered 2023. Then in January and February, New Zealand suffered two devastating weather events: The Auckland Anniversary Floods and Cyclone Gabrielle. Given the devastating effect this had on one of New Zealand's best growing regions, there was a significant reduction in the availability of produce to distribute across the motu.



As 2023 progressed, yet another "crisis" started to rear its head: New Zealand was in the grips of a cost of living crisis. This added pressure only heightened the demand for our services, and it became clear that we required larger premises to meet this need.

Relocating an entire business is no small feat, but our team did a sterling job of managing the transition with exceptional skill. This included seizing the opportunity to significantly expand our chilled and frozen storage capacity. With these foundations, we can not only continue servicing our partner organisations, but we can look beyond our BAU into areas where additional collaborations can enhance our mission and purpose.

Central to our current success is the increased collaboration with industry and sector partners such as The Salvation Army, Auckland City Mission, New Zealand Food Waste Champions 12.3 Trust, Aotearoa Food Rescue Alliance and Kore Hiakai Zero Hunger Collective, amongst others.

By strengthening our partnerships with our food donor base, and with the ongoing support from the Ministry of Social Development, NZFN is well placed to bolster the food security of our vulnerable communities.

I am very proud of our teams in Auckland and Christchurch who continue to show great dedication and capability in achieving our purpose of 'Getting Food to Where it's Needed Most'.

Gavin Findlay
Chief Executive Officer



**NEW ZEALAND
FOOD
NETWORK**

Getting food to where it's needed most

| Christchurch | Hawke's Bay

0800 366 369



Our vision, purpose and values

Our vision is for a New Zealand where no food is wasted, and everyone has access to sufficient, nutritious, and culturally appropriate food.

Purpose

Our purpose is getting food to where it's needed most.

Values

We aspire to excellence in everything that we say and do, guided by four core values:



Care: We care about the communities we work in and the people we work with.



Collaborate: Our network is built on trust and collaboration. We work together with open, clear and proactive communication.



Commit: We do what we say we will do. We are resilient and adaptable in finding solutions that create the best possible outcomes.



Create: We encourage growth and innovation. We work together to challenge the status quo.

"This food is helping my big family of 11. We are struggling as my husband has been on ACC."

Kai Parcel Recipient, Hauraki Maori Trust Board (NZFN Food Hub)



Students at Hokitika Primary School with Surplus Kiwifruit Donation

How NZFN gets food to those who need it most

Since NZFN's establishment in 2020, we've been committed to our mission of getting food to where it's needed most. NZFN was set up to make it easy for businesses to do the right thing with bulk surplus food and help them direct that good food to communities in need.

Over the years we have continued to adapt, improve and innovate to find new solutions that enhance the value our service can provide for our partners. Some of these solutions include manually relabeling or re-working products, providing a mechanism for nationwide gifted donations, collaborating with other charities, enhancing our purchasing pantry and scaling up our facilities and team. This is all

while continuing our existing services for Food Hubs and food businesses across the country.

We are grateful to all of our donors, Food Hubs, suppliers, in-kind supporters and volunteers for their generosity, collaboration and drive to help Kiwis facing food insecurity. Your support makes this all possible.

The process:



Businesses donate to NZFN

With one simple call or email, businesses direct any bulk surplus or gifted products to NZFN.

Receive, store, process, repack and allocate

The NZFN team, along with volunteer help, sort and repack donations at centralised distribution centres.

Product distributed to Food Hubs

Food Hubs confirm their orders and NZFN delivers pallets free of charge, to Food Hubs nationwide.

Getting food to where it's needed most

Food Hubs distribute food and essential items further into the community, supporting over 655,000 Kiwis every month.



2024 impact numbers



6,382,265kg

Volume of food and essential items distributed (includes food purchased on behalf of MSD/Food Hubs)

- > 5,595,218 kg of food distributed
- > 787,046 kg of home essentials distributed



11,231,666

Meal equivalents* delivered to communities in need



12,228,018kg

CO2-eq prevented from reaching our atmosphere (2.65 kg of CO2-eq per kg of surplus food)



65

Food Hubs supported in FY23/24 (+80 emergency supply)

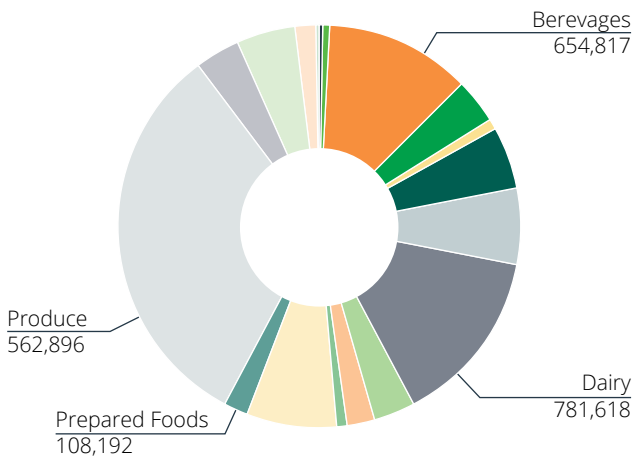


148

Donors in FY23/24 (207 since our establishment)

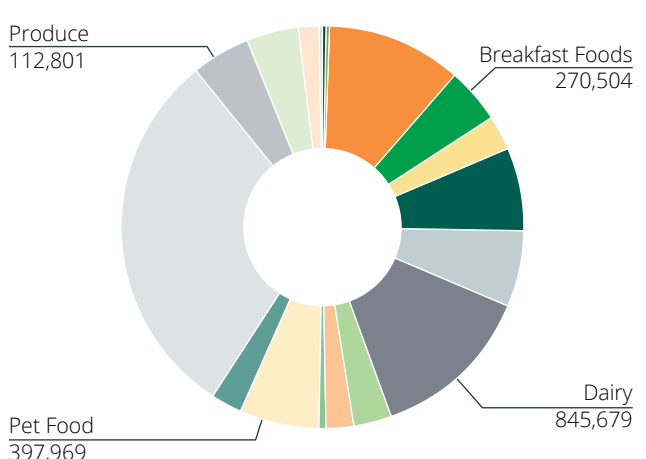
*Meal equivalents are now calculated per 450g

**Surplus and gifted donations - kgs
(includes food and essential items):**



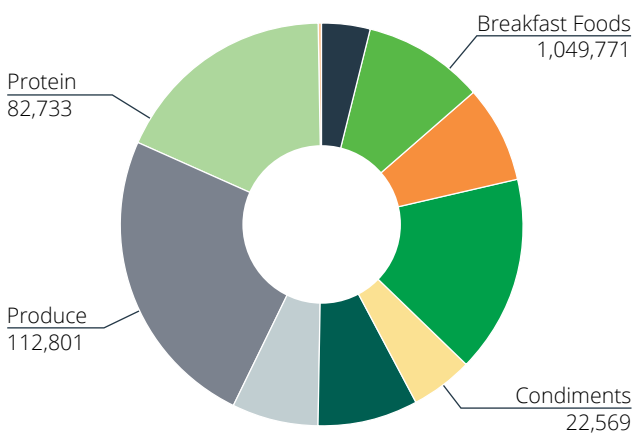
■ Baby Food	18,991	■ Personal Protective Equipment (PPE)	41,117
■ Bakery	27,679	■ Pet Food	397,954
■ Beverages	654,817	■ Prepared Foods	108,192
■ Breakfast Foods	192,319	■ Produce	1,770,692
■ Canned Foods	47,976	■ Protein	194,550
■ Carbohydrates	273,590	■ Snacks	262,531
■ Condiments	342,163	■ Personal Hygiene	94,780
■ Dairy	781,618	■ Health	581
■ Household	173,825	Total	5,511,051
■ Other	127,675		

**Overall volumes - kgs
(gifted, surplus, MSD purchased):**



■ Baby Food	18,991	■ Personal Protective Equipment (PPE)	41,117
■ Bakery	27,932	■ Pet Food	397,969
■ Beverages	693,226	■ Prepared Foods	168,922
■ Breakfast Foods	270,504	■ Produce	1,900,024
■ Canned Foods	183,863	■ Protein	309,962
■ Carbohydrates	424,832	■ Snacks	270,008
■ Condiments	388,408	■ Personal Hygiene	110,101
■ Dairy	845,679	■ Health	581
■ Household	187,129	Total	6,382,265
■ Other	143,019		

**Food and essential items
purchased on behalf of MSD - kgs:**



■ Beverages	18,804	■ Prepared Foods	31,631
■ Breakfast Foods	43,905	■ Produce	112,801
■ Canned Foods	36,785	■ Protein	82,733
■ Carbohydrates	72,769	■ Snacks	1,119
■ Condiments	22,569	Total	460,327
■ Dairy	37,211		

"It meant the world to me that I was helped at a time I had absolutely nothing and couldn't get help with anything."

**Kai parcel recipient of SuperGrans
Tairāwhiti (NZFN Food Hub)**



Nau mai haere mai
Welcome
 ni Matavinaka mai
 'Oku talitali lelei koe
Afio Mai
 Tuloy po kayo

Te Ope Whakaora

*Our mission: Caring for people,
 transforming lives and
 reforming society through
 God's power.*



Sunday morning church - 10am
 Recovery Church - Sunday
 evenings at 6.30pm



Family events: women's and
 men's ministries, children's
 events, youth events, bible study
 groups, discipleship groups



Community Services: food
 assistance, transitional housing,
 social work support, advocacy,
 ASPIRE youth development...



sustaining tenancies, positive
 lifestyles programme, financial
 mentoring, emergency services
 response ...



welfare assistance, addiction
 support, prison reintegration,
 Family Stores, volunteer
 opportunities, career opportunities



To find out more about the services we provide, contact us
 on 06 844 4941 or email napier.corps@salvationarmy.org.nz
 Our address: 56 Tait Drive, Greenmeadows, Napier



Amorangi Thompson, Business Administrator, The Salvation Army Napier Corps



Food support summary

North Island (Auckland DC)

During FY24, NZFN distributed almost 5 million kgs of food and essential items throughout the North Island. Collectively, our Food Hubs then sent that out further to 1,643 community organisations.

To extend this reach throughout the North Island and into more remote regions, two new Food Hubs were added to our North Island network - Te Hiku Pātaka, a newly opened social supermarket in Northland, and Taumaranui Community Christian Foodbank who will help to distribute food support throughout the Manawatu – Wanganui region.

“Becoming a Food Hub has changed how our organisation is run and allows us to spend much needed funding elsewhere. Our clients are sometimes overwhelmed with what they receive, especially the fresh produce.” – Amy Olsen, Manager, Waitara Foodbank Pataka Kai

“You have no idea how much easier you make our lives. I often have sleepless nights wondering where the next lot of food is going to come from. Every time something comes in it provides not only our whānau, but our entire team with an incredible sense of relief.” – Danielle Cleverdon, Kai Service Manager, Visionwest

South Island (Rolleston, Christchurch DC)

Over the past year, our South Island DC has continued to see the need for food support increasing for the 14 hubs and additional 16 surplus hubs who receive support from NZFN in the South Island. NZFN distributed over 900,000 kgs of food and essential items throughout the South Island, reaching over 300 community organisations.

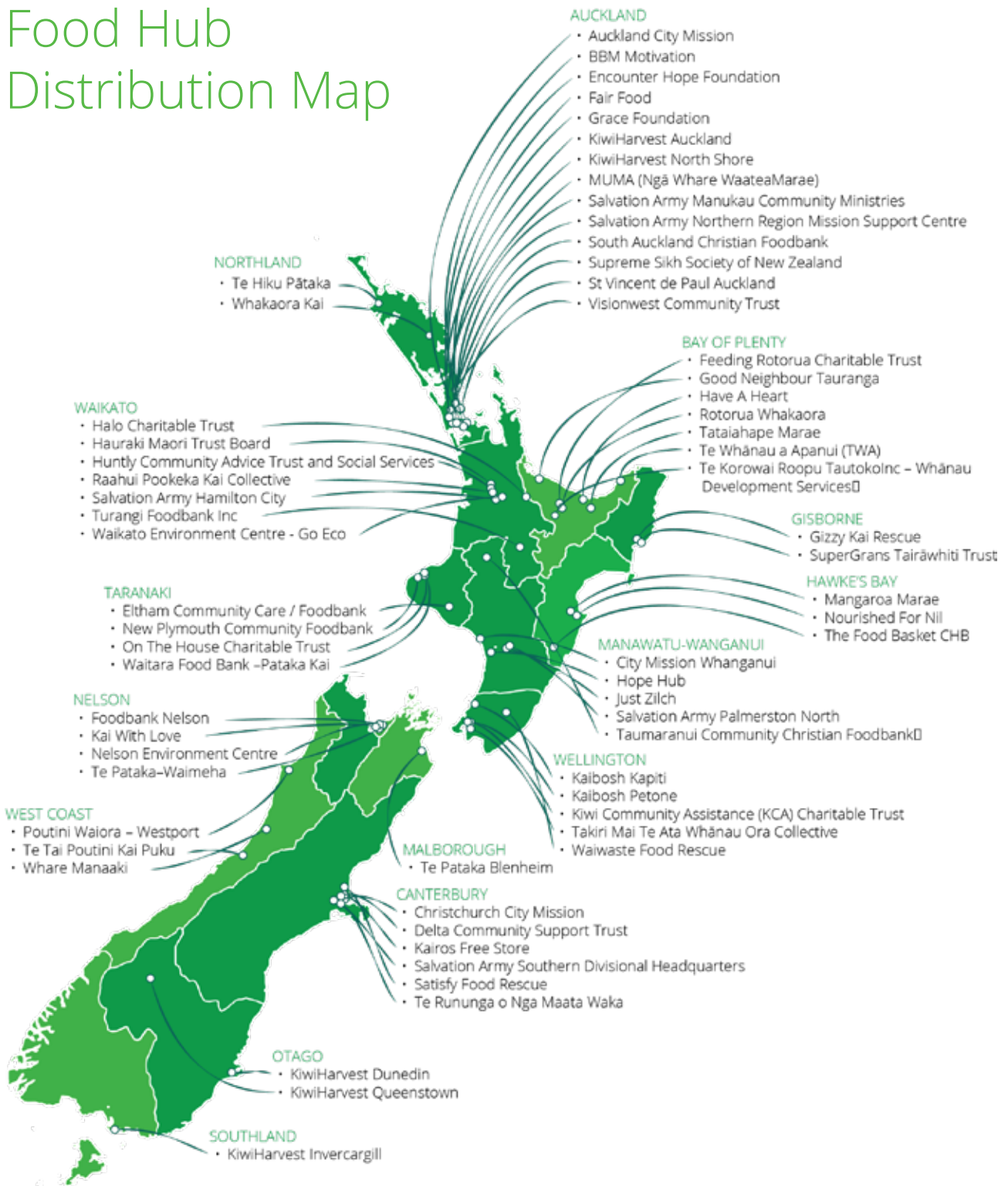
“Assistance from NZFN ensures that our community members have access to essential resources and also promotes a sense of dignity, care, and empowerment amongst our whānau.” – Rana Moanaroa, Manager, Te Pātaka Blenheim

“Kai donations make it possible to respond to the need whilst also creating a positive outcome for food that would otherwise become a waste stream.” – Luisa Zuppardi-Smith, Kai Rescue Coordinator, Nelson Environment Centre

Te Tai Poutini Kai Puku are extremely grateful for the food sent to us. It is a welcome addition to the rescue kai we distribute. Keep on doing what you already do, we appreciate your mahi and collaboration with you to get kai out to our Recipient organizations.”

Christine Barton, Lead Coordinator, Te Tai Poutini Kai Puku (NZFN Food Hub)

Food Hub Distribution Map





NZFN staff member Fred Te Moananui driving through our Auckland warehouse

Pivoting to provide value

NZFN's Food Security Snapshot sees demand increasing year on year



Volunteers from Wellington Food Hub, Kaibosh.

NZFN's Food Security Snapshot paints a much-needed picture of the state of food security across the country. Gathering responses from our 60+ Food Hubs every six months gives an indication of the changing scale of demand, which regions are being impacted the most and the main reasons people are seeking food and essential items. With this data, we're able to assess how we can best respond to the need, and what gaps still need to be filled.

Our latest results show a 42% increase in people receiving food support in 2023 compared to 2022. The top three reasons people are seeking food support are consistent with previous years, including the rising cost of living, low household income and unexpected bills or expenses.

These confronting results have garnered media attention year on year and continue to be a valuable talking point when onboarding new donors and stakeholders.

"This food parcel means that we will have food to eat today and the days ahead as our circumstances have changed and we have been struggling financially. It's reduced our stress, especially me, the only income earner at the moment. Thank you very much New Zealand Food Network and BBM for the food parcel. Please continue to do this great work to feed us especially at our lowest point. Thank you very much from the bottom of our hearts."

Kai Parcel Recipient, BBM (NZFN Food Hub)

NZFN Food Security Snapshot results Jul-Dec 2023:



42%

increase in people receiving food support in 2023 compared to 2022



655,162

people receiving monthly food support from Food Hubs



33%

of recipients seeking food support for the first time



41%

of Food Hubs' overall volumes are provided by NZFN (on average)



3.08/5

Food Hubs current rating of ability to meet demand (This is 80-100% of their stock for some recipients)

“Demand from our partner agencies is outstripping our supply. In 2024 pretty much everything we collect from food rescue is gone within minutes of our trucks returning to our base. The stock from NZ Food Network is gone within 24 hours of its arrival.”

Tracy Wellington, CEO, Kiwi Community Assistance

Bulk Procurement service for Food Hubs

A key area of focus for NZFN in the past year is our procurement service, available to any organisation providing food support to their community. This service provides access to bulk products at prices significantly below retail and access to a wide variety of pantry staples. NZFN trialled a more robust operation over the last six months, supplying around 30 hubs with a wide range of products, achieving prices averaging 30-60% below retail. We are now looking to offer the service more widely across the sector.

NZFN's dedicated procurement manager has built strong relationships across many food providers, enabling access to varieties and products that may not be readily available through normal retail channels.

As well as enabling charities to spread their valuable cash resource further through their savings, the service also saves valuable resource in time and people, as charities do not need to send staff or volunteers to try to purchase bulk volumes at local stores. This leaves them with more time and resource to channel into their wrap-around services and extend the reach of their funding.

Product reworking – a much-needed solution for donors

NZFN continues to work closely with donors to find the best possible solutions for their surplus stock. More and more, donors are recognising that just because they can't sell a product, it doesn't mean we can't repurpose it for communities in need.





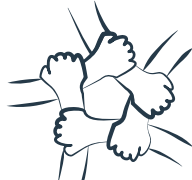
Product reworking has become a valuable service for many donors that wish to donate cancelled export orders or mislabelled stock. If outer-packaging needs removing or cartons need relabelling, or usable product needs to be sorted out from non-usable, the NZFN team and volunteers will happily carry out this work at no cost to the donor.

Measuring our Impact with ImpactInstitute

To supplement the insights collected through our Food Security Snapshot and better our understanding of the impact NZFN is having on our communities and environment, we decided to engage in some research.

ImpactInstitute provide frameworks and tools to assess environmental, social, and economic impacts, helping entities understand and optimise their contributions to sustainability and social responsibility goals. Their work aims to enhance transparency, accountability, and sustainability practices across various sectors.

The ImpactInstitute team conducted interviews with NZFN's leadership team, partnering donors, and Food Hubs, along with analysis of strategic plans and reports. This process culminated in the creation of a robust Impact Framework and Measurement Plan. These tools are designed to evaluate the social and environmental impacts of NZFN's services, establishing key outcome indicators to gauge their effectiveness.

OUTPUT	OUTCOMES	IMPACT
 Environment	<ul style="list-style-type: none"> › Reduced waste to landfill 	<ul style="list-style-type: none"> › Reduced waste › Reduced pollutions › Reduced CO2-eq emission Healthy Environment
 Food donors	<ul style="list-style-type: none"> › Increased voluntary donations of food and essential items › Volunteering opportunities › Increased volume of surplus food 	<ul style="list-style-type: none"> › Meet social responsibility goals › Meet environmental sustainability goals › Reduced waste management costs › greater employee engagement Meaningful workplace and improved company identity
 Food Hubs	<ul style="list-style-type: none"> › Reliable supply of essential items, nutritious and culturally appropriate food 	<ul style="list-style-type: none"> › Efficient use of resources (time, money, food and product) › Increased focus on wrap-round services Improved organisational capacity
 Food recipients	<ul style="list-style-type: none"> › Access to essential items, nutritious and culturally appropriate food 	<ul style="list-style-type: none"> › Dignified access to social support services › Improved nutrition › Improved economic participation › Improved social connection › Improved ability to seek help › Reduced stress and anxiety Improved wellbeing
 Community	<ul style="list-style-type: none"> › Natural social infrastructure (disaster response, volunteerism, efficiency, connections, communications) 	<ul style="list-style-type: none"> › Improved connections › Improved collaborations › Improved supply chain efficiency › Improved disaster response Safe and resilient communities

The Impact Measurement plan focused on the impact on food recipient's wellbeing. It consisted of a mixed-method measurement approach which included:

- › 6-monthly routine operational survey to effectively collect quantitative data
- › 6-months and 12-months follow up interviews with self-selected participants to gather in-depth understanding of the long-term change of food support services.



eWrap

Pallet wrapper

**NEW ZEALAND
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Getting food to where it's needed most

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NZFN Warehouse Staff,
Jatinder Singh



Growing our team, reach and capability

Enhanced Warehouse and Coolstore

In response to the increased need for food support in our communities, NZFN relocated to a larger warehouse facility in Penrose, Auckland in August 2023. This was thanks to support from our primary funder, Ministry of Social Development (MSD), with the extra space enabling the team to receive, process, store and distribute 145% more ambient product and 50% more chilled/ frozen product than previously possible.

With enhanced capability we welcomed new faces to the team, taking on roles in finance, procurement, partnerships, operations and marketing/communications.

The larger warehouse also made room for the installation of a custom built coolstore which was completed in March 2024, capable of storing 180 frozen/chilled pallets at one time.

Our gratitude goes to the Ministry for the Environment (Waste Minimisation Fund) and the Ministry of Social Development for their generous funding of this chiller. Also, a big thanks to EcoChill, Pallet Racking Solutions NZ and Ulti Group for their contributions in bringing the space to life.

Optimising workplace wellbeing with Groov

We know that when you cultivate a positive, healthy working environment, your team can thrive. That's why we are committed to supporting our people's wellbeing and have developed a programme which focuses on:

- › Making wellbeing a focus of our everyday (including tools for how to do this)
- › Celebrating and sharing the ways we look after our wellbeing
- › Building wellbeing into the rhythms and rituals of our workdays

Nurturing wellbeing is critical to our core values and a key element of our People Strategy. 2023 was a big year for our team with the Auckland floods, Cyclone Gabrielle and shifting our Auckland premises. These events had a significant impact on our team from both a personal and professional perspective, meaning that focussing on wellbeing during this time was even more vital.

Over the last 12 months, NZFN has been working in partnership with workplace wellbeing platform, Groov, to support aspects of our existing programme. In April, Groov kicked off our programme with their wellbeing survey which established a baseline of wellbeing at NZFN.

Groov also delivered their workshop, LEAD (Look after yourself, Experiment, Adjust, and Develop habits) which provided our team with practical tools to support their mental health.

At the end of April 2023, we introduced Groov's 6 Pillars of Wellbeing:

- › **Move:** Stay active, feel energised
- › **Chill:** Calm the body and mind, be present
- › **Do:** Keep learning, get creating, something new
- › **Enjoy:** Practice self-care, focus on fun
- › **Connect:** Build relationships, boost connection
- › **Celebrate:** Find gratitude, live your values

These pillars provide a framework to embed practical wellbeing strategies into our working environment, while encouraging people to look inwards and focus on their personal wellbeing.

Our Groov survey results came out in November and indicated that, as an organisation, people felt comfortable talking about their mental wellbeing and are prioritising it in their lives. It also highlighted some areas we could continue to work on. Overall, it was great to see that after only six months of working with Groov, we were seeing a positive impact on our team, and their approach to workplace and personal wellbeing.

In 2024 we will continue to embed the ways of wellbeing into our daily habits and rituals at NZFN, supporting each team member to thrive.





Pitch In Ambassadors Piri Weepu, Grace Payne and Leigh Hart at Eden Park for the Pitch In launch filming day.

Amplifying our brand

Pitch In for Kiwis in Need

In the face of a challenging economic climate and increased food insecurity in New Zealand, NZFN launched an ambitious campaign to 'virtually' fill Auckland's iconic Eden Park rugby field with much-needed food and household essentials. It was the perfect chance to bring together New Zealand's good nature of giving back and love of sport.

Pitch In engages food donors, businesses and the public in a collective effort to fill Eden Park with meals and household essentials for Kiwis in need, while raising awareness about the work NZFN does. Once a donation from an individual or business is made, we add their contribution (in the form of meals) and name to a virtual field on our Pitch In website. The goal is to see how many times we can fill Eden Park over the year-long campaign, with a full field equating to 100,000 good, nutritious meals. Unlike traditional campaigns centered around one

key date or a shorter fundraising period, Pitch In spans 12-months from October 16th, 2023 (World Food Day) to World Food Day 2024.

We are honoured to have a star-studded line-up of ambassadors backing the cause: Rugby World Champion Piri Weepu, comedian Leigh Hart, award-winning Special Olympics athlete Grace Payne and rugby player Samuel Slade. Their involvement has been instrumental in raising awareness about the work we do and rallying support for the campaign. Together, we have launched the campaign at Eden Park, run a volunteering session so the ambassadors could get stuck into the māhi, created campaign videos for social media and broadcast TV, and secured media interviews to share the message of Pitch In.

The campaign has received significant media coverage on Seven Sharp, Newshub, Breakfast, Stuff, NZ Herald, and across national radio and online outlets.



Pitch In Ambassadors alongside staff from NZFN Food Hub Visionwest in our Auckland warehouse for a Pitch In volunteer day.

"The Pitch In parcels mean the world to the Mamaku Centre. They save us money as we don't have to purchase these products for the ever-increasing number of customers looking for food support during these hard times."

On the House on behalf of Mamaku Centre (Foodbank in Inglewood)

Thank you to these organisations and individuals for supporting our Pitch In campaign either financially or with product donations.

Organisations:

Evitan Ltd / Go Native
Fonterra Co-Operative Group Ltd
Fonterra Holiday Giving
Foodstuffs North Island
Ioane John Arthur Peter King
Kent Johns Health Ltd
Manukora
Micronz Ltd
NZ Parliamentary Rugby Team
Picnic Group
Rapid Relief Team (RRT) NZ Ltd
Sanitarium
Sante New Zealand Ltd
T&G Fresh
The a2 Milk Company Ltd
Upskills
Wickets World
Zespri

Individuals:

(60 Anonymous Donors)
Alana McCool
Alex Allan
All Craig Steiner
Amanda Savage
Batch Batchelor
Benjamin Stewart
Bronwyn Austin
Bryce and Caitlin Yeoman
Cameron Jackson
Chris Reid
Claire Finlay
Clark Whanau
Darren McGrath
Dave Jo
Debbie Partridge
Deborah Manning
Dee Barron
Denise Abbott
Emily Ding
Frank Bates
Georgina Papuni
Grace Ulu
Grant Keats
Hannah Liell
Jamie Hall
Jane Witney-Taylor
Jason Graham
Jeff Hawkins
Johnny Lumsden
Jonathan Fanning
Karen Griffin
Kath Weir
Katherine Slaney
Kathryn Devine
Kathryn Venator

Kerryanne Stuart
Kylie DS
Kyung soo Han
Leo Kwon
Linda Douglas
Linda Lowe
Lyndell Lyon
Madeleine Hayden
Margaret Bunce
Marlene Ostrom
Martin Connelly
Mary and Alan Rogerson
Maureen Norris
Meg Dismer
Megan Pearce
Narelle Baird-Booth
Nicole Mead
Paula Banks
Raxa Fernandes
Richard Wall
Rikki Swannell
Rita Umaga
Robyn Smith
Sandra Jacobs
Sarah Brown
Sharon Keen
Shonagh Lindsay
Steve Walker
Tim Appleton
Trish Lowe
Tui Joblin
Verena Schneider
Wayne MacGillivray
Wayne Shih
Wendy Simpson
Zain Jinnah

Food Rescue Kitchen

Lights, camera, action! Opportunities to star in a reality television series don't come along everyday. However, following an initial meeting in spring 2023 with the production company and Kindred Films, it was time for us to make our debut on the small screen.

The story of food rescue in New Zealand is multifaceted with many players and elements, so it was important that this was represented authentically in the show. We were honoured to work closely with the production company and play a pivotal role in shaping the series with this in mind. Leveraging our connections across the country, we helped to connect the scenes and ensure the story flowed seamlessly.

Food Rescue Kitchen on ThreeNow, hosted by Naomi Toilalo, takes viewers on a captivating journey to revive ingredients that might otherwise go to waste. Top chefs are then challenged to transform these rescued ingredients into restaurant-quality meals within limited time frames.

We worked with our extensive network and partners to uncover stories showcasing the value of food rescue to the overall food system. Four Food Hubs are featured across six episodes, including KiwiHarvest, Good Neighbour, Nourished for Nil, and South Auckland Christian Foodbank. Our CEO, Gavin Findlay, and Relationships Manager, Sophie Percy, featured on the first and last episodes to show Naomi the good work of NZFN and the whole food support sector. You can catch all six episodes streaming on ThreeNow.



New Website Launched

After a highly collaborative process with staff and external marketing support, we were thrilled to launch our new website.

Our original website had limitations in terms of design and ease of updating. We worked with web developer Chris Taylor at Finity Design to transform our online presence (he also designed this Annual Report). Our new site has a sleeker design and can be updated in-house, saving costs and time.

The user-friendly platform will significantly enhance our reach, impact and communication capabilities. With an engaging design and interactive features like our Food Hub map, we can connect with a broader audience and showcase our growing reach. The site has enhanced our analytics, providing real-time data insights to inform our decision-making, something that we weren't previously able to access as readily.







Pillars of support – our founding donors

Fonterra:

444,000kgs of dairy donated (surplus and gifted)

12 million servings of dairy distributed to Food Hubs

197 hours spent volunteering at NZFN

It's been another fantastic year collaborating with the Co-operative and we're grateful for their ongoing support of NZFN and the communities we serve. During FY24 the Co-operative donated 444,000kgs of valuable dairy nutrition through our network. Part of this volume was comprised of their monthly intentional donations of Anchor milk powder (over 200,000 kgs). The balance is made up of surplus products including UHT milk, cheese and yoghurt.

A small but effective change made in FY24 was to shift from 1kg bags of Anchor Milk Powder to smaller 400g bags. This means that the product can be shared between more whānau across Aotearoa.

The Co-operative has also been a superstar supporter of our Pitch In campaign. To help us launch the campaign, the Co-operative kicked things off with a donation of 4,000 meals, filling up the first row of meals on our virtual Eden Park field, plus an additional 4,000 meal donations in December. This made a real impact on our progress towards our goal of raising 100,000 meals, and to our Food Hubs who received the much-needed kai.

Through close coordination between departments, wonderfully pro-active work from Fonterra's Community Engagement Team and a bit of forward-thinking, new streams of surplus have also been identified within Fonterra. This has helped to reduce waste from their operational procedures, while providing relief for our Food Hubs and their recipients along the way.

"It's fair to say that right from the start, our partnership with the New Zealand Food Network has exceeded our expectations, both in terms of delivery and service. They've implemented a very easy to manage, one stop model that we have great confidence in - knowing our products are getting to where they are needed most. The NZFN team have a real can-do mindset. They're very passionate, but they're overwhelmingly practical as well." – Simon Tucker, Director, Global Sustainability, Stakeholder Affairs and Trade at Fonterra.

"The recent butter donation was AMAZING. It's being very well received by clients. Some people have looked through their cold packs and asked 'what is this?'. When we tell them it's real butter the look on their faces is magic! Their responses: 'We NEVER have real butter', 'I'm going to hide this from the kids!'" - Sharon Wills, Manager, New Plymouth Foodbank

Sanitarium:

165,740kgs of food donated (surplus and gifted)

3.4 million servings of breakfast foods distributed to Food Hubs

A big on-going thank you to Sanitarium for continuing to back our mission and make a real impact on Kiwi communities. Through their ongoing monthly gifted donations, additional contributions to our Pitch In campaign and helping supply social supermarkets across the country, Sanitarium has donated over 165,000 kgs of food to NZFN in FY24 alone.

Last year, Sanitarium increased their intentional gifting volumes by 50%, committing to donating 2.4 million breakfast servings or 99,144 packets (75 tonnes) of Weet-Bix to NZFN in response to the increasing demand in our communities. With our bi-annual Food Security Snapshot showing us this demand isn't slowing down, Sanitarium's gifted donations have been crucial to support our Food Hubs with a consistent supply of a healthy breakfast product with long shelf-life, making a significant difference for their recipients.

Sanitarium made two major donations to our Pitch In campaign, one of which was a significant contribution at the launch of our campaign of 4,000 meals for Kiwis in need. Having the support of Sanitarium for Pitch In has given us great momentum towards our fundraising goal while encouraging other corporates to get involved with the campaign.

"Sanitarium is committed to serving goodness in our communities and proud to partner with New Zealand Food Network, a vital organisation in ensuring donated kai makes it into homes of those in need across Aotearoa. Our support is part of Sanitarium's community programmes, that is core to our purpose to promote healthy eating choices and giving communities access to wholesome food, even when times are tough" – Michael Barton, General Manager

"Having the chance to top up whanau's kai leading into Christmas with a staple such as cereal has been an opportunity not to be missed for us. Thank you to Sanitarium and NZFN for organising this, a delicious addition to the kai that has gone out." - Sierra Risetto, Finance & Kai Team Leader, Go Eco Waikato Environment Centre.

T&G Fresh:

961,411kgs of fruit & veg donated

11.2 million servings of fresh produce delivered to Food Hubs

56 hours of volunteering at NZFN

In the aftermath of Cyclone Gabrielle, the availability of fresh produce was very limited due to the huge toll the disaster had on many harvests. However, this wasn't enough to stop T&G from continuing to make a significant contribution to NZFN, our Food Hubs, and their recipients, with donations totalling almost 1 million kgs across FY24.

With the cost-of-living crisis driving up the price of produce, many Kiwis were not financially able to access fresh fruit and vegetables. With a consistent supply of colourful produce coming through our warehouses, T&G's donations meant more Kiwis could access the nutritious benefits that might otherwise go amiss.

On top of this, T&G also got onboard with our Pitch In campaign and joined our line-up of kick-off donors, contributing 4,000 meals to help us get the campaign off the mark, and then an additional 4,000 meals down the line.

"We're proud to be a founding Donor of NZFN and supporting their important kaupapa over the last four years, helping Kiwi families in need access nourishing fresh fruit and vegetables" says Anthony Joseph, GM Sales & Marketing at T&G Fresh.

"We are so grateful for the fresh fruit donations and we've had really positive feedback from people who receive this as part of a food parcel. Fresh produce is a big expense for our foodbank, these donations make a major difference to what we can achieve." - Sharon Wills, Manager, New Plymouth Community Foodbank



NZFN Warehouse Staff,
Fred Te Moananui

Stronger together – a year of collaboration

Dignity of Choice: Expanding Support with Foodstuffs Social Supermarkets.

This year saw Foodstuffs North Island (FSNI) team up with five community partners to open Social Supermarkets in West Auckland, Palmerston North, Hawke's Bay, Hauraki and Porirua, providing a mana-enhancing alternative for Kiwis to access kai support.

Since partnering with the Wellington City Mission to open its first social supermarket in March 2021, FSNI is now supporting a total of 10 partners to run social supermarkets across the North Island.

NZFN is proud to support the important mahi of the social supermarkets, who provide a more dignified option for whānau accessing food support. We work with Sanitarium, Fonterra and Kraft Heinz to receive and collate their quarterly product donations and then transport these to each of the social supermarkets alongside our normal weekly deliveries. It's great to be able to help businesses respond to the growing need for community support by sorting the logistics and ensuring the teams running social supermarkets can get quality products on their shelves.



Many of our Food Hubs now operate a 'Choice Model,' allowing clients, like in a social supermarket setting, to choose their own groceries rather than receiving pre-packed food parcels. Options to choose from include standard food parcel items and additional donated products, offering clients greater dignity through choice. As well as being mana-enhancing, this approach also reduces waste and lightens the labour load, enabling charity resources to go further.

Collaborating on the packing line

Something that comes with the pleasure of scaling up our premises, team and operational efficiency, is the ability to offer more layers of support to the sector. In response to the pressures faced by major food support organisations, we've taken on some of their manual food parcel packing to ease the burden on their limited resources and improve the efficiency of getting parcels to those who need them.

In December of 2023, NZFN collaborated with Auckland City Mission and The Salvation Army to help pack and distribute their Christmas food parcels, leaving them more time to focus on their other wrap-around services. We were honoured to take on the task and packed 1,000 parcels for Auckland City Mission and 1,000 for The Salvation Army. Following the success of this collaboration, we have continued to help The Salvation Army by becoming their key logistics partner, as well as helping to centralise their North Island Operations from our Auckland Distribution Centre.



Additional to this was our collaboration with Civil Defence and Ngāti Porou (Māori iwi located in the East Cape and Gisborne regions). NZFN was approached by Ngāti Porou to fill emergency food supply containers to address potential food shortages caused by natural disasters or unforeseen events.

NZFN was tasked with procuring and packing 900 boxes of food items, each designed to support four people for three days, with a shelf life of 18 months. These boxes were delivered to eight locations along SH35: Wharekahika, Te Araroa, Tikitiki, Ruatorea, Te Puia, Tolaga Bay, Whangara Farm, and Gisborne. By early February 2024, all goods were ready for dispatch.

We were honoured to be tasked with this responsibility and to have the opportunity to support our community in more ways.

NZFN Hosts the 2023 Food Secure Partners Hui

In November of 2023, we were fortunate to host a hui at our Auckland office featuring some of the great minds of the NZ food rescue sector, including staff from our Food Hubs, The University of Auckland, The Fono, Food Together, Affirming Works, Kore Hiakai Zero Hunger Collective, Aotearoa Food Rescue Alliance (AFRA) and MSD. Together, we shared ideas and discussed new and innovative ways we can more effectively combat the dual issues of food insecurity and food waste in Aotearoa.

It takes a real team effort to tackle issues of this magnitude, so we are very thankful to everyone involved for continuing to work side by side for the betterment of our people and planet.

Strong foundations with Foodstuffs South Island

In August 2023 we were excited to start our partnership with Foodstuffs South Island (FSSI) and set the foundations for an ongoing relationship to ensure surplus product from FSSI's Distribution Centre is efficiently redistributed to at-risk whānau in our South Island communities.

In February 2024, we had members of FSSI's Ambient DC team visit our Christchurch warehouse to see what happens to their surplus product once it leaves their site and to showcase the scale and impact they are making out in the community. In FY23, FSSI donated over 100 tonnes of product, equating to over 222,000 meals for Kiwis in need.

We've been blown away by the commitment the FSSI team have shown to identifying new streams of surplus product and embedding NZFN within their culture so that their team are aware of the positive impact this partnership is having on the community.

"To efficiently supply food to local community food banks, kitchens, and rescues, we initially delivered directly to them daily, surveying needs, allocating resources, and unloading by hand from Monday to Sunday. Realising there had to be a better way, Sophie Percy and Nicki Crosbie from New Zealand Food Network proposed a partnership with Foodstuffs South Island.

This collaboration streamlined our processes, eliminating the need to separate products for each recipient. As a world class supply chain operation, we were impressed by NZFN's ability to match our industry-leading service standards for our most vulnerable communities. NZFN also provided specialised training on food rescue and maximising landfill diversion for our Supply Chain Team." - Kyrin Gourley, Supply Chain Business Manager, Foodstuffs South Island.

Mondelez and Christchurch Foundation bringing Easter excitement to Food Hubs in the South Island.

“Everybody needs a treat and not everyone can afford to buy into Easter.” - Helen McKeown, Food Rescue Aoraki Manager.

In the lead-up to the 2024 Easter break, we had the chance to collaborate with The Christchurch Foundation to distribute some donated Easter treats throughout the South Island, helping to make the holiday extra special for many Kiwis who might normally go without.

The donation of Easter eggs to The Christchurch Foundation came from Mondelez who got in touch with our Christchurch DC. We offered to handle the delivery project for them to take the logistical barriers away. After receiving the Easter eggs, we needed to have them all sorted, labelled and out for delivery that same day to send them as far as Cromwell and Motueka, and for the recipient organisations to distribute them in time for Easter.

With the help of these great foundations, food rescues, and foodbanks in The Christchurch Foundations network, we were able to complete the distribution in time for the holiday.

Steering towards a Food Secure future with Hyundai New Zealand

We wouldn't be able to do what we do without the ability to keep food and staff moving safely throughout New Zealand. Since NZFN's inception, we've been lucky to have the support of Hyundai New Zealand, who has helped us with a range of premium vehicles so we can deliver food and develop relationships with donors and hubs nationwide.

Through this relationship, we now have six staff members on the road in Hyundai vehicles, enabling safe and environmentally friendly travel to carry out the day-to-day activities and operations of our organisation.

The addition of a Hyundai Pavise tail lift truck meant we have been able to enhance our operational capacity. Driven by NZFN staff, this vehicle collects and delivers food and essential items throughout the wider Auckland area, saving on the time and costs involved in exclusively using third party providers. This truck was custom fitted to NZFN's specific needs and was the only model of its kind in New Zealand when it first hit the road.

“At Hyundai New Zealand, we are proud to support NZ Food Network in their mission to create a food-secure future for New Zealand. Our partnership goes beyond providing vehicles; it's about empowering their team to safely and efficiently deliver essential food supplies across the country. We're thrilled that our vehicles, including the Pavise truck with refrigerated curtain side body is making a tangible difference in NZFN's operations, helping them reach more communities and build stronger relationships with donors and Food Hubs nationwide.” - Jim Rose, National Trucks Manager





NZFN Warehouse Supervisor,
Mose Vaiouga

Heroes among us: celebrating our volunteers

Volunteers continue to be central to our operations and we are so grateful to everyone who has taken time out of their day to give back to their communities.

During a busy year full of change, we were very fortunate to have a consistent stream of volunteers, both individuals and corporate teams, who generously gifted their time to help us sort, pack, relabel and prepare food for distribution. It has greatly helped us to respond to the growing need and keep up with the inbound and outbound of our Auckland warehouse.



Volunteer team from Tip Top
- May 2023

For our donor partners, these corporate volunteer sessions gave their staff a chance to spend time together out of the office and witness the impact of their company's support – such as seeing their branded donations on our shelves and packed into boxes - giving them a better understanding of our operation and where their contribution fits into it.

For our individual volunteers, it has been a chance to make a real difference for their communities and our environment in a hands-on way. In the process, they also get the chance to connect with like-minded people who are also passionate about giving back to their community. It was fantastic to bring some of our Pitch In donors into the warehouse to show them what happens with their donations and how we are getting them to those most in need.

"Thank you for being so accommodating. A team building activity that also brought good to the community, hence very fulfilling (even though most were knackered!). Was well worth it they say! All thoroughly enjoyed the experience and am sure they will be up for it again. Thanks NZFN!!" - Leonard Pinto, Export Documentation Manager, Fonterra (NZFN Volunteer)

"The whole group really enjoyed the experience and to help the community in this way was rewarding for us all. So, thank you once again for the opportunity to do this community work, which is sadly, much needed. Keep up the great work that your organisation does for the community and God bless you all." - Cornelis Kater, Environmental Health Officer, Auckland Council (NZFN Volunteer)



740+

average meal equivalents created by each volunteer



330+kgs

average weight moved per person



48

volunteer shifts



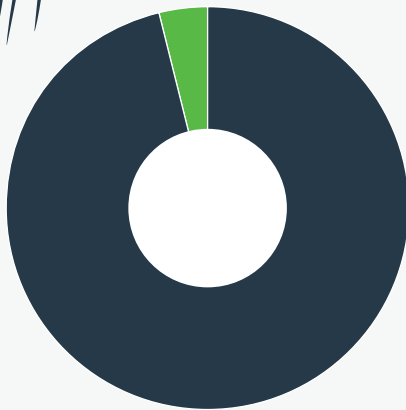
1,120+hrs

of volunteering in total



356

volunteers in total



■ Corporate volunteers	342
■ Community volunteers	13

Thanks to these Businesses:

- > Fonterra Co-Operative Group Ltd
- > T&G Fresh
- > Dentsu
- > All Good
- > Nestlé
- > Mars
- > Tip Top
- > Benestar
- > Bluebird
- > Waste Management
- > Enviro NZ
- > Suntory Oceania
- > PepsiCo
- > Latitude Financial
- > H2R Consulting
- > Auckland City Council
- > Upskills
- > One Plus One Communications
- > Beca
- > Telus Health
- > James Crisp

Thanks to these Individuals:

- > Barbara Ann Schlumpf
- > Don Silvester
- > Justine Cockle
- > Sarah Peco
- > Kat Santos
- > Colin Small
- > Heather Small
- > Mayleve Tavita
- > Lorren Hawkins
- > Jenny Lee
- > Lynne Abram
- > Linda Lowe
- > Riikka Kokko



Pitch In Ambassador Piri Weepu packing food parcels during our Pitch In volunteer day.

Financials

Statement of Comprehensive Revenue and Expense

For the year ended 31 March 2024

Revenue	2024 (\$)	2023 (\$)
Revenue from Non-Exchange Transactions	7,602,176	23,476,243
Revenue from Exchange Transactions	665,644	2,772,528
Total Revenue	8,267,820	26,248,771
Expenses		
Wages, Salaries and Other Employee Costs	2,420,414	2,066,235
Branding and Public Relations	178,335	85,976
Property Expenses	580,342	367,520
Purchases	2,980,228	20,152,972
Depreciation & Amortisation	343,438	211,519
Consulting & Implementation	192,988	199,130
Transport & Logistics	1,168,775	1,590,227
Warehouse Expenses	104,602	202,456
Information Technology and Communications	214,735	209,570
Other Expenses	232,359	208,300
Total Expenses	8,416,216	25,293,905
Operating Surplus For The Year	(148,396)	954,866
Other Comprehensive Revenue and Expenses	-	-
Total Other Comprehensive Revenue and Expenses	-	-
Total Comprehensive Revenue and Expense For The Year	(148,396)	954,866

For the full audited version of the financial statements, please go to Charities Services website.

Statement of Financial Position

As at 31 March 2024

Assets	2024 (\$)	2023 (\$)
Current Assets		
Cash and Cash Equivalents	1,194,452	4,255,441
Investment - Bank Term Deposits	2,690,000	40,000
Inventory	101,047	73,074
Trade and Other Receivables	317,740	134,670
Prepayments	59,790	33,727
GST Receivable	112,188	-
Total Current Assets	4,475,217	4,536,912
Non-current Assets		
Plant and Equipment	2,230,769	1,288,551
Intangible Asset - Software Development	25,545	51,090
Total Non-current Assets	2,256,314	1,339,641
Total Assets	6,731,531	5,876,553
Liabilities		
Current Liabilities		
Trade and Other Payables	551,302	623,944
GST Payable	-	93,091
Employee Entitlements	171,959	186,814
Income Received in Advance	1,370,000	186,038
Total Current Liabilities	2,093,261	1,089,887
Total Liabilities	2,093,261	1,089,887
Net Assets	4,638,270	4,786,666
Equity		
Share Capital	-	-
Accumulated revenue and expense	4,638,270	4,786,666
Total Equity	4,638,270	4,786,666

For the full audited version of the financial statements, please go to Charities Services website.



Golden Bay Kiwifruit donation at NZFN's South Island DC



Our supporters

Major funding partner

- › Ministry of Social Development

Other financial donors

- › Public Donations
- › Farm Source (Fonterra)

Top 10 food donors

- › T&G Fresh
- › Foodstuffs North Island
- › Fonterra Co-Operative Group Ltd
- › KiwiHarvest*
- › HelloFresh
- › All Good
- › Nestle New Zealand Ltd
- › Nourished for Nil*
- › Sanitarium Health Food Company
- › Americold

Other donors

- › Air New Zealand
- › ANZCO Foods
- › Arnott's Group
- › Beak & Johnston
- › Bible Society
- › Bidfood Auckland South
- › Bluebird Foods Ltd
- › Champion Flour
- › Christchurch International Airport Ltd
- › CitiPac
- › Civil Defence
- › Comvita New Zealand Ltd
- › Countdown
- › Countdown Christchurch DC
- › Crown Brands
- › Dad's Pies
- › Dairyworks New Zealand
- › Danone Nutricia
- › Davies International
- › Delmaine Fine Foods Ltd
- › Dentsu
- › Diplomat New Zealand
- › Diversey
- › EnviroNZ
- › Epic Dairy
- › Farm Frites
- › FIFA
- › Fix & Fogg
- › Fish Wharf

*As well as being a NZFN registered Food Hub these organisations also donate food to NZFN by directing any large volume donations they receive that they don't have capacity to process to NZFN. We then help by collecting, storing, processing and repacking the product and get it out to our network of food hubs therefore spreading the donations further across the country.

- › Foodstuffs South Island Ltd
- › Forty Thieves Ltd
- › Free Flow Manufacturing
- › Fresh Choice
- › FSL Foods Ltd
- › Golden Bay Kiwifruit
- › Goodfood Group
- › Goodman Fielder (Christchurch Branch)
- › Goodman Fielder New Zealand Ltd
- › Green Room Brands
- › Greenmount Foods
- › Hellers Ltd
- › House of Fine Foods
- › Inghams Enterprises Pty Ltd
- › Jacobs Douwe Egberts NZ (JDE Coffee)
- › James Crisp Ltd
- › Jenny Craig
- › Kellanova
- › Leader NZ
- › Lewis Road Creamery Ltd
- › Life Health Foods (LHF)
- › Linfox Logistics
- › Loft Food Group
- › LSG Sky Chefs
- › Mango
- › Mars New Zealand Ltd
- › Martin Brower
- › Martin Brower (CHC)
- › Maxwell Logistics
- › McCain
- › Meat The Need
- › Mercer Mushrooms Ltd
- › MG Marketing Ltd
- › Ministry of Social Development
- › Mondelez NZ
- › My Supplements Group
- › Natural Pet Food Group
- › New Zealand Creameries
- › Norish Ltd
- › Oakley's Premium Fresh Vegetables Ltd
- › Obela New Zealand
- › OfficeMax New Zealand Ltd
- › Organo Gold New Zealand Ltd
- › Ottogi New Zealand Ltd
- › Panpac
- › Pave Ltd
- › Pic's Peanut Butter World
- › Plant and Food Research
- › Primary Connect - SIDC
- › Primary Connect NZ



Volunteer team from Fonterra
- August 2023



- › Restaurant Brands NZ Ltd
- › Rhenus Logistics
- › Rhenus Logistics - Christchurch
- › Roti Bros
- › Royal Canin
- › Sanford Ltd
- › Sara Lee Holdings Pty Ltd
- › Selwyn District Council
- › Service Foods Auckland
- › Simplot New Zealand
- › Southern Paprika Ltd
- › Suntory Oceania
- › Supie
- › Surge SMC
- › Tasti Products Ltd
- › Taylor Pass Honey Co Ltd
- › Team Global Express
- › The a2 Milk Company Ltd
- › The Griffin's Food Company
- › The Humble Oat Co Ltd T/a Otis Oat Milk
- › The Pure Food Co
- › The Warehouse Group
- › Tip Top
- › Unilever Food Solutions

- › Visionwest Community Trust
- › Westland Milk Products
- › Whangarei Lions Club
- › Wickets World NZ
- › Wilcox Packhouse
- › Wisdom Commercial Cleaning

Support beyond donations:

Food Secure Community Partners:

- › Ministry of Social Development
- › Aotearoa Food Rescue Alliance (AFRA)
- › Kore Hiakai Zero hunger Collective

"It was amazing to add fresh fruit to food parcels for those in need within our community. With the huge cost increase of groceries fresh fruit becomes less of a priority."

Recipient organisation of Satisfy Food Rescue (NZFN Food Hub)



NZFN Class 2 Driver,
Geoff Palensky



Food Hubs

Food Hub collaboration

These are collaborations with Food Hubs where we work together to redistribute bulk surplus donations within the community. When a Food Hub receives a large donation but lacks the capacity to store or process it, we step in to manage the excess on their behalf. This partnership allows the Food Hub to handle what they can while we ensure the rest is efficiently distributed to those in need.

- › Auckland City Mission
- › Care for Families Charity
- › Fair Food
- › Kairos Food Rescue
- › KiwiHarvest
- › Nourished For Nil
- › The Salvation Army Manukau Community Ministries
- › The Salvation Army Northern Mission Support Centre
- › The Salvation Army Southern Headquarters
- › Visionwest Community Trust

NZFN Food Hubs (66)

- › Auckland City Mission
- › BBM Motivation
- › Christchurch City Mission
- › Christian Social Services Whanganui - City Mission Whanganui
- › Delta Community Support Trust
- › Eltham Community Care/ Foodbank
- › Encounter Hope Foundation
- › Fair Food
- › Feeding Rotorua Charitable Trust
- › Foodbank Nelson
- › Gizzy Kai Rescue
- › Go Eco Waikato Environment Centre
- › Good Neighbour Aotearoa Trust
- › Grace Foundation
- › Halo Charitable Trust
- › Hauraki Maori Trustboard
- › Have a Heart
- › Hope Hub
- › Huntly Community Advice Trust and Social Services
- › Just Zilch
- › Kaibosh (Kapiti)
- › Kaibosh (Petone)
- › Kairos Food Rescue
- › Kai With Love
- › Kiwi Community Assistance (KCA) Charitable Trust
- › KiwiHarvest Auckland

- › KiwiHarvest Dunedin
- › KiwiHarvest Invercargill
- › KiwiHarvest North Shore
- › KiwiHarvest Queenstown
- › Mangaroa Marae
- › MUMA (Ngā Whare Waatea Marae)
- › Nelson Environment Centre
- › New Plymouth Community Foodbank
- › Nourished For Nil
- › On The House Charitable Trust
- › Poutini Waiora
- › Raahui Pookeka Kai Collective
- › Rotorua Whakaora
- › Satisfy Food Rescue
- › Society of St Vincent de Paul Auckland
- › South Auckland Christian Foodbank
- › SuperGrans Tairāwhiti Trust
- › Supreme Sikh Society of New Zealand
- › Takiri Mai Te Ata Whānau Ora Collective
- › Tataiahape Marae
- › Taumarunui Community Christian Foodbank
- › Te Hiku Pātaka
- › Te Korowai Roopu Tautoko Inc (Whānau Development Services)
- › Te Pataka - Waimeha
- › Te Pataka Blenheim
- › Te Runanga o Nga Maata Waka
- › Te Tai Poutini Kai Puku
- › Te Whanau a Apanui (TWA)
- › The Food Basket CHB
- › The Salvation Army Hamilton City
- › The Salvation Army Manukau Central Corps
- › The Salvation Army Northern Mission Support Centre
- › The Salvation Army Palmerston North Corp
- › The Salvation Army Southern Divisional Headquarters
- › Turangi Foodbank Inc
- › Visionwest Community Trust
- › Waitara Foodbank - Pataka Kai
- › Waiwaste Food Rescue
- › Whakaora Kai
- › Whare Manaaki

“Food insecurity is a distribution problem, it’s an awareness problem, it’s a sovereignty problem. We don’t want to take away the sovereignty from our people to be part of the solution so that’s why we love places like New Zealand Food Network. Prior to Covid, our little food bank only gave out somewhere around 100 parcels in a month. When the New Zealand Food Network came along, we were able to up the amount of people we were able to support. This relationship matters because it actually puts food on the table. I love how you’ve made food support visible, because it was invisible before.”

Delphina Soti, Tumuaki / General Manager of St Vincent De Paul Tāmaki Makaurau (NZFN Food Hub)



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nzfoodnetwork.org.nz